



EXL **Life, Annuities and Pensions** **BPS**

**Vendor Assessment
Report Abstract**

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Who Is This Vendor Assessment For?

NelsonHall's Life, annuities and pensions BPS profile on EXL is a comprehensive assessment of EXL's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Life, annuities and pensions BPS services and identifying vendor suitability for life, annuities and pensions BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes EXL's offerings and capabilities in the life, annuities and pensions BPS sector.

EXL is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

EXL Service ('EXL'), headquartered in New York, was established in 1999 in Delaware. It was acquired by Consec in 2001 before later being bought out by Oak Hill Capital Partners, Financial Technology Ventures and senior members of EXL management in November 2002. EXL opened its first operations center in Noida, India in 2000. In 2006, EXL got listed on NASDAQ, and it later expanded its operations in the Philippines (2008), and Czech Republic and Romania (2009).

Scope of the Report

The report provides a comprehensive and objective analysis of EXL's life, annuities and pensions BPS offerings and capabilities, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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Report Length

7 pages

Life, annuities and pensions BPS Vendor Assessments also available for:

CSC, HCL, IFDS, Infosys, Kane Group, NIIT Technologies, Se2, WNS, TCS