



# Amdocs Next-GenTesting

**Vendor Assessment  
Report Abstract**

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## Who Is This Vendor Assessment For?

NelsonHall's Software Testing Vendor Assessment for Amdocs is a comprehensive assessment of Amdocs' next-gen testing service offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for software testing services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the software testing sector.

## Key Findings & Highlights

Amdocs Quality Engineering (AQE) has been part of Amdocs Services since 2014. It provides testing services to Amdocs' traditional client base, as part of Amdocs' strategy to expand its software and IT service portfolio and activities.

AQE has a headcount of 3.2k; this does not include the ~450 career testers engaged in testing Amdocs' software products and in other Amdocs units.

In 2015, AQE expanded its testing capabilities to include non-Amdocs product testing services, e.g., mobile app and websites. Currently, approximately half of AQE's revenues relate to non-Amdocs products and applications.

AQE goes to market both directly for standalone testing contracts and together with Managed Services and Consulting.

A major initiative for AQE over the past years has been the creation of its 36ONE platform. 36One is Amdocs' central platform and regroups AQE's initiatives around AI and testing, analytics and reporting technology accelerators and platforms including BEAT, and integration with testing COTS.



## Scope of the Report

The report provides a comprehensive and objective analysis of Amdocs' next-gen testing service offerings, capabilities, and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.

## Contents

1. Introduction and strategy

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2. Offerings and capabilities

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3. Delivery network

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4. Strategy

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5. Strengths and challenges

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## Report Length

Eight pages.

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