



# Atos Cognitive and Self-Healing IT Infrastructure Management

Vendor Assessment  
Report Abstract

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## Who Is This Vendor Assessment For?

NelsonHall's Cognitive and Self-Healing IT Infrastructure Management Services Vendor Assessment for Atos is a comprehensive assessment of Atos' cognitive and self-healing IT infrastructure management services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for cognitive and self-healing IT infrastructure management services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in cognitive and self-healing IT infrastructure management services sector.

## Key Findings & Highlights

Atos provides cognitive and self-healing IT infrastructure management services through its Infrastructure & Data Management Services (IDM) Division. These include:

- Datacenter automation (AI Ops)
- Automated patching
- RPA (Infrastructure)
- Atos Virtual Assistant (AVA)
- Nextthink end-user computing analytics.

Atos provides end-to-end service management and orchestration through Atos Technology Framework (ATF 2.0), which is predominantly based on ServiceNow, which is the starting point for all automation, through standard service requests, proving a self-serve catalog-based approach. Across orchestration, Atos will utilize third-party tools, internal tools, and IP.

## Scope of the Report

The report provides a comprehensive and objective analysis of Atos' cognitive and self-healing IT infrastructure management service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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## Report Length

11 pages

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