



CSC Workers' Compensation BPS

**Vendor Assessment
Report Abstract**

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Who Is This Vendor Assessment For?

NelsonHall's workers' compensation BPS profile on CSC is a comprehensive assessment of CSC's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers in the workers' compensation market and identifying vendor suitability for workers' compensation BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes CSC's offerings and capabilities in the workers' compensation BPS sector.

CSC is one of a number of insurance BPO providers analyzed in this comprehensive industry analysis.

CSC entered the workers' compensation market in 1997 after being requested by Reliance National to develop a web portal called CyberComp, which allows agents to use 24/7 straight through processing.

Scope of the Report

The report provides a comprehensive and objective analysis of CSC's workers' compensation BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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3. Key Offerings
 - 3.1 Workers' Compensation as a service
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5. Target Markets
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 - 7.1 Strengths
 - 7.2 Challenges

Report Length

7 pages

Workers' Compensation BPS Vendor Assessments also available for:

Crawford, EXL, HGS Innovation Group, Sedgwick, WNS, Xchanging, Xerox