



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

CWS/MSP

## CXC Global

### Report Abstract

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22 pages

### Contents of Full Report

1. Introduction
2. Revenue Summary
3. Key Offerings
4. Delivery Capability and Partnerships
5. Target Markets
6. Strategy
7. Strengths & Challenges
  - 7.1. Strengths
  - 7.2. Challenges
8. Outlook

## Who is This Vendor Assessment For?

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NelsonHall's CWS/MSP profile on CXC Global is a comprehensive assessment of CXC Global's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of CWS/MSP and identifying vendor suitability for CWS/MSP RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the CWS/MSP sector.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes CXC Global's offerings and capabilities in CWS/MSP.

CXC Global (CXC) enables companies to achieve a competitive advantage by managing contingent workforce quality, efficiency, and risk while reducing costs. Established in Australia in 1992 to provide contractor vetting, compliance, and payroll, the contingent workforce market remains CXC's core.

CXC offers a broad range of CWS/MSP solutions, including SOW, sourcing, direct sourcing, consulting, contractor payroll, and total talent (by partnering with RPO vendors).

With an ongoing roadmap, it continues to enhance existing and add new offerings to its portfolio. It has an ecosystem comprising proprietary platforms, including its new Out of Office talent community tech and various third-party platforms.

Any organization looking for a CWS/MSP vendor with global expertise in contingent workforce compliance and payrolling, innovatively sourcing digital and remote talent that brings services and fit-for-purpose tech, should consider CXC Global.

## Scope of the Report

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The report provides a comprehensive and objective analysis of CXC Global's CWS/MSP offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue/SUM estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's service delivery organization (including delivery centers).

## **CWS/MSP Vendor Assessments Available for:**

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CXC Global

Lorien

Magnit

NLB Services

Page Outsourcing

Pontoon Solutions

Randstad Sourceright

Resourgenix

Rullion

Sanderson Plc

Talent Solutions TAPFIN.

## About The Author

Nikki is a Principal Research Analyst at NelsonHall, with shared responsibility for HRO research globally. Nikki is responsible for HRO research in the areas of Contingent Workforce Services (CWS)/Managed Service Program (MSP), Learning Platforms, and Learning Services.

Nikki has a wealth of operational experience across the entire HR function, including talent acquisition, talent development, employee engagement, employee relations, compensation, benefits, payroll, employment law, and HR systems. She also has significant experience in leading and managing business transformation/integration and cultural change projects, including outsourcing key business functions, accelerated growth via TUPE transfers, organization and process redesign, and M&A initiatives (including due diligence, rebranding, cultural realignment, and compensation and benefits changes).



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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the ‘art of the possible’ in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall’s research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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