



Capgemini Advanced Digital Workplace Services

Vendor Assessment
Report Abstract

January 2019

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13 pages

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Who Is This Vendor Assessment For?

NelsonHall's Advanced Digital Workplace Services Vendor Assessment for Capgemini is a comprehensive assessment of Capgemini's digital workplace services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for digital workplace services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in digital workplace services.

Key Findings & Highlights

Capgemini positions its digital workplace services in support of its connected employee experience, which focusses on connecting an employee with everything required to provide a better user experience. This includes being able to connect with a physical office, people and support services to provide the user-experience.

The key elements of Capgemini's connected employee experience include:

- **Connected Workspace:** focused on the apps and data wherever the end-user is, across devices whether laptop, desktop, tablet, smartphone, wearable device, and providing access to Windows 10, O365, virtual desktops, web apps, published apps, mobile apps all accessible through My Workspace self-serve portal
- **Connected Employee:** connecting colleagues, clients, and support services, which includes cognitive solutions (chat bots), and social media solutions (including Yammer, SharePoint, Skype for Business, Win10 and O365)
- **Connected Office:** interconnecting a person with physical office space, including IoT in the office, connected office application, smart vending machines, audio and video conferencing. This also includes smart facilities management, using analytics to monitor and manage office usage.

Scope of the Report

The report provides a comprehensive and objective analysis of Capgemini's digital workplace service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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