



Ceridian Payroll Services

**Vendor Assessment
Report Abstract**

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**By Gary Bragar
HR Outsourcing Research Analyst
NelsonHall**

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Who Is This Vendor Assessment For?

NelsonHall's payroll services vendor assessment for Ceridian is a comprehensive assessment of Ceridian's payroll service offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for payroll process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR and payroll decision makers.

Key Findings & Highlights

Ceridian is an HR software and services company and the second largest payroll provider in the U.S. It provides payroll services to clients in the U.S. and Canada, APAC, EMEA and Mexico, having recently sold its U.K. business to SD Worx. Ceridian's cloud based HR offering primarily focuses on payroll services through its proprietary Dayforce platform, although it does also have PowerPay, a cloud product offering HR software to SME businesses in Canada. Dayforce ConnectedPay, its middleware multi-country payroll processing product is deployed in ~50 countries and supports ~15 languages.

Today, Ceridian has ~55k clients servicing 20m client employees. Ceridian's HR services are built around its core capabilities in payroll and time and attendance, which is estimated to make up ~85% of its total revenues.

Ceridian began selling its managed services offering in 2015 and this now accounts for ~15% of revenues.

Scope of the Report

The report provides a comprehensive and objective analysis of Ceridian's payroll outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.



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Report Length

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Report Author

Gary Bragar

gary.bragar@nelson-hall.com

Payroll Services Vendor Assessments also Available for:

ADP
 Capita
 CloudPay
 Excelity
 Infosys
 MHR
 Neeyamo
 NGA HR
 OneSource Virtual
 Paychex
 Ramco

SafeguardWorld Interntional

SD Worx

Sopra HR

TMF Group