



Cloud HR Transformation Service

Conduent

Report Abstract

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12-pages

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Who is This Vendor Assessment For?

NelsonHall's Cloud HR Transformation Services profile on Conduent is a comprehensive assessment of Conduent offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Cloud HR Transformation Services and identifying vendor suitability for security services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Cloud HR Transformation Services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Conduent's offerings and capabilities in Cloud HR Transformation Services.

Conduent, headquartered in New Jersey, is a business process services (BPS) provider founded in 2017 from a divestiture from Xerox. ACS sold its outsourcing practice to Xerox who spun off their BPO division into a wholly separate corporation, Conduent, incorporated in January 2017.

Conduent has provided HR Service delivery for over 30 years, taking into account its ACS heritage. ACS had entered this market in 1999 and was awarded its first significant HR services contract by Motorola in 2002. Across its HR & Learning Solutions division, Conduent's HR and Learning division has ~5,600 employees, services ~10m employees and participants; of these ~45% (representing 111 clients) are multi-process HR outsourcing clients. Conduent's HR Service offerings include:

- HR & Payroll Solutions
- Wealth & Retirement Benefit Solutions
- Health & Wellness Benefit Solutions
- BenefitWallet Health Account Solutions
- Learning Solutions.

Scope of the Report

The report provides a comprehensive and objective analysis of Conduent's Cloud HR Transformation Services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Cloud HR Transformation Service Assessments

also Available for:

ADP

Alight Solutions

Capgemini

Capita

OneSource Virtual

IBM

SD Works

Zalaris

About The Author

Liz Rennie is a Principal Research Analyst with global responsibility for key HR research projects including Cloud-Based HR Transformation, Cloud-Based Benefits Services, and The Future of HR, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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