



# **FIS Next Generation Mortgage and Loan BPS**

**Vendor Assessment  
Report Abstract**

**August 2018**

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6 pages**





## Who Is This Vendor Assessment For?

NelsonHall's Digital Banking Services Vendor Assessment for FIS is a comprehensive assessment of FIS's Next Generation Mortgage and Loan BPS offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for Mortgage and Loan BPS RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings & Highlights

This NelsonHall assessment analyzes FIS's offerings and capabilities in Mortgage and Loan BPS. FIS is one of a number of banking operations services companies analyzed in NelsonHall's comprehensive industry analysis programs.

### Overview

FIS began its retail banking BPS in 1999. Its initial back-office services targeted deposit operations including:

- Account opening and maintenance
- Transaction disputes and reconciliation.

Soon after, FIS began expanding its BPS services to include other banking processes. FIS targeted BPS services at clients of FIS' banking platforms.

In 2001, FIS began delivering M&L BPS services with an engagement supporting a major insurance company which had set up a bank which made consumer auto loans. FIS focused its initial services on loan administration services.

## Scope of the Report

The report provides a comprehensive and objective analysis of Mortgage and Loan BPS offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

6 pages

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## Mortgage and Loan BPS Vendor Assessments Also Available for:

Accenture

Computershare

Conneqt

DXC

Firstsource

FIS

HCL

Infosys

Intelenet

Mphasis

Tech Mahindra

TCS

Wipro

WNS