

Transforming the Banking Industry with ESG Services

Genpact

Report Abstract

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10 pages

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Who is this Vendor Assessment for?

NelsonHall's 'Transforming the Banking Industry with ESG Services' profile on Genpact is a comprehensive assessment of Genpact's offerings and capabilities for the BFS sector, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of ESG services and identifying vendor suitability for ESG services in banking RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Genpact Findings & Highlights

Genpact has been delivering components of its ESG services for over ten years. It started with a responsible sourcing engagement in 2012. The practice expanded to risk management services eight years ago. AML and KYC services have been in place for seven years. During the past two years, the ESG practice has expanded to include social and governance services.

Today, the ESG practice is industry-agnostic and delivers services to industries including:

- Banking and Capital markets
- Insurance
- Consumer goods and retail
- High-tech media, entertainment, software, and platforms
- Manufacturing.

In June 2022, Genpact announced its corporate strategy to the world, organized around seven key themes, one of which was ESG. Genpact goes to market by industry verticals, but its ESG practice is horizontally arranged and delivers services as part of its industry engagement teams. In BFS, Genpact leads its client outreach with two offerings:

- Risk and compliance management
- Sourcing and procurement.

Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's BFS-focused ESG service offerings and capabilities and market and financial strength, including:

- Identification of the company's strategy, eGenpact, and new developments
- Analysis of the company's strengths, weaknesses, and outlook

- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and Genpact service components
- Analysis of the company's delivery organization including the location of delivery centers.

ESG Services in BFS Vendor Assessments also available for:

Avaloq

Capgemini

Genpact

Happiest Minds

Infosys

Kyndryl

LTI Mindtree

Genpact

Sopra Steria

TCS

Tech Mahindra

Virtusa

Wipro.

About The Author

Andy is the Banking Sourcing Research Director at NelsonHall, where he has global responsibility for Retail and Commercial Banking and Capital Markets.

Andy assists both buy-side and vendor organizations in assessing opportunities and supplier capability across Banking services, including in the areas of Core Banking, Payments, Mortgages & Loans, and Securities Processing. In these domains, Andy covers professional services, hosting, and BPS.

Andy assists both buy-side and vendor organizations in financial services to assess opportunities and success factors in the application of technology and BPS. This increasingly encompasses all things digital.

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About NelsonHall

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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