



Genpact Auto Insurance BPO

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Auto Insurance BPO profile on Genpact is a comprehensive assessment of Genpact's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of auto insurance BPO services and identifying vendor suitability for P&C insurance BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Genpact's offerings and capabilities in the auto insurance sector.

Genpact is one of a number of auto insurance companies analyzed in this comprehensive industry analysis.

Genpact's first P&C BPO engagements (during the early 90s) were two GE subsidiaries: one self-insured and one for commercial auto insurance; both were later bought out by SwissRe.

Genpact supports all lines of P&C BPO, and since its IPO it has expanded its P&C BPO business with non-GE organizations.

Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's auto insurance BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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3. Key Offerings

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 - 4.1 Geographic footprint
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6. Strategy

7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges

8. Outlook

Report Length

9 pages

Auto Insurance BPO Vendor Assessments also available for:

EXLService, Infosys, Innovation Group, MphasiS, TCS, and WNS