



# HCL Technologies Multi-Process HRO

Vendor Assessment

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8 pages





## Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) vendor assessment for HCL is a comprehensive assessment of HCL's MPHRO offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



## Key Findings & Highlights

HCL is an Indian headquartered human resources business process outsourcing (HR BPO) provider offering MPHRO services.

The company's multi-process HR outsourcing (MPHRO) offering includes HR administration, payroll, recruitment administration, learning administration, compensation and benefits, and expat administration.

HCL primarily targets its existing BPO and ITO clients for MPHRO services. Approximately 40% of its MPHRO clients are from the large market.

The company has ~10 MPHRO clients and supports ~350k employees.

## Scope of the Report

The report provides a comprehensive and objective analysis of HCL's MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

8 pages

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## MPHRO Vendor Assessments Also Available for:

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