



# Infosys Transforming Managed Services in Banking

Vendor Assessment  
Report Abstract

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10 pages





## Who Is This Vendor Assessment For?

NelsonHall's Transforming Managed Services in Banking Vendor Assessment for Infosys is a comprehensive assessment of Infosys's Managed Services in Banking offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of managed services processes and identifying vendor suitability for Managed Services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.
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## Key Findings & Highlights

Infosys has been providing managed services to its clients since its founding in 1981. Infosys offers managed IT services for operational support as well as strategic services for Banking and Financial Services. Infosys next-gen Managed Services IT as a Service (ITaaS) leverages ITIL-based proprietary components, including a global Agile framework, service catalog and persona-based framework, and integrated Process Repository, to provide consumption-based IT based on standardize processes and facilitate a smooth delivery.

Over the years, Infosys has added capability to its managed services offerings with the addition of platform solutions including:

- Live Enterprise Suite
- Cobalt
- Finacle
- McCamish
- Wingspan
- NIA (2017): an AI platform, now merged into Edgeverve
- Stater (2019): a mortgage services vendor that was acquired. Stater was originally an ABN AMRO subsidiary

In the past five months, clients have shown high levels of interest in:

- Platform-based services
- IT as a service
- Transaction based models.

## Scope of the Report

The report provides a comprehensive and objective analysis of managed services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Report Length

10 pages

## Managed Services in Banking Vendor Assessments Also Available for:

Antworks

Atos

Avaloq

Broadridge

Capgemini

Capita

Cognizant

DXC

FIS

Gemini

Happiest Minds

Infostretch

Infosys

Kuliza

Mindtree

Sopra Steria

Tech Mahindra

TCS

Wipro