



Innovation Group P&C Insurance BPO

Vendor Assessment
Report Abstract

November 2013

P&C Insurance BPO
Industry Sector Analyst
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19 pages

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Who Is This Vendor Assessment For?

NelsonHall's P&C Insurance BPO profile on Innovation Group ('Innovation') is a comprehensive assessment of Innovation's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of P&C insurance BPO services and identifying vendor suitability for P&C insurance BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Innovation's offerings and capabilities in the P&C insurance sector.

Innovation is one of a number of P&C insurance companies analyzed in this comprehensive industry analysis.

Innovation is a publicly listed U.K. headquartered specialist provider of BPO (88%) and software (12%), based on FY 2012 revenues for property and casualty/general insurance processing, to the following types of client:

- P&C insurers. Innovation's focus is primarily: property, motor and specialty for personal, commercial and specialty lines (e.g. warranty, travel); the Group is not present in life, marine or other forms of P&C BPO
- Fleet managers
- Automotive OEMs.

Scope of the Report

The report provides a comprehensive and objective analysis of Innovation's P&C insurance BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Contents

1. Background
2. Revenue Summary



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- 3. Key Offerings
 - 3.1 Innovation U.S.
 - 3.2 Innovation South Africa
 - 3.3 Innovation Australia
 - 3.4 Innovation U.K.
 - 3.5 Innovation Germany
 - 3.6 Innovation France, Spain, Benelux
 - 3.7 Innovation India

 - 4. Delivery Capability and Partnerships
 - 4.1 Geographic footprint
 - 4.2 P&C BPO Technology and Tools

 - 5. Target Markets
 - 5.1 Product and geographic focus
 - 5.2 Client base
 - 5.2.1 U.S.
 - 5.2.2 U.K.
 - 5.2.3 Germany
 - 5.2.4 Spain and France
 - 5.2.5 Benelux
 - 5.2.6 South Africa
 - 5.2.7 Australia

 - 6. Strategy

 - 7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges

 - 8. Outlook
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Report Length

19 pages

P&C Insurance BPO Vendor Assessments also available for:

CSC, Genpact, NIIT, Sedgwick, TCS, Wipro and WNS