



Mindcrest Legal Process Outsourcing

Vendor Assessment
Report Abstract

April 2014

by Coralie Marti
Legal Process Outsourcing
Industry Sector Analyst
NelsonHall

15 pages

research.nelson-hall.com





Who Is This Vendor Assessment For?

NelsonHall's Legal Process Outsourcing (LPO) profile on Mindcrest is a comprehensive assessment of Mindcrest's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of LPO services and identifying vendor suitability for LPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Mindcrest's offerings and capabilities in the LPO sector.

Mindcrest is one of a number of LPO companies analyzed in this comprehensive industry analysis.

Mindcrest is an LPO pure player providing legal support services to corporate law departments and law firms since 2001.

Mindcrest has three service lines:

- Litigation services
- Corporate services: contract management, regulatory investigations and compliance and secretarial support
- Legal content and publishing.

Scope of the Report

The report provides a comprehensive and objective analysis of Mindcrest's LPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



Contents

1.	Background	
2.	Revenue Summary	
3.	Key Offerings	
	3.1 Key offerings	
	3.2 Foreign languages	
4.	Delivery Capability and Partnerships	
	4.1 Delivery Locations and Personnel	
	4.2 Software	
	4.3 Quality standards	
	4.4 Pricing	
5.	Target Markets	
	5.1 Target industries, products and geographies	
	5.2 Client Examples	
6.	Strategy	
7.	Strengths & Challenges	
	7.1 Strengths	
	7.2 Challenges	
8.	Outlook	

Report Length

15 pages

Legal Process Outsourcing Vendor Assessments also available for:

QuisLex, Infosys, Clutch Group, WNS, NewGalaxy, TCS and Exigent