



IT Services: Cognitive & Self-Healing IT Infrastructure Management Services

Mphasis

Report Abstract

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13 pages

Contents of Full Report

1. Background
2. Revenue Summary
3. Key Offerings
4. Delivery Capability
5. Target Markets
6. Strategy
7. Strengths & Challenges
8. Outlook

Who is This Vendor Assessment For?

NelsonHall's cognitive & self-healing IT infrastructure management services profile on Mphasis is a comprehensive assessment of Mphasis' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and cognitive & self-healing IT infrastructure management services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Mphasis' offerings and capabilities in cognitive & self-healing IT infrastructure management services.

Mphasis provides next-generation infrastructure services, where it is focusing on AI-led automation, digital operations, data center services, end-user support, network and communication, and security services. Mphasis' IP cognitive offering is InfraGenie, which incorporates machine learning and aims to provide "zero-touch, zero impact IT infrastructure operations automation." Mphasis seeks to engage with CIOs to find cost-efficiencies in run operations to help fund their digital transformation programs. It looks at various parameters across their operations to improve efficiency through intelligent automation in operations (AI), enabling work and task elimination to drive cost take-out.

Scope of the Report

The report provides a comprehensive and objective analysis of Mphasis' cognitive & self-healing IT infrastructure management services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Cognitive & Self-Healing IT Infrastructure Management Services Vendor Assessments also Available for:

- Atos
- Coforge
- Cognizant
- CSS Corp
- DXC Technology
- Getronics
- IBM
- Infosys
- LTI
- Mindtree
- NTT DATA
- TCS
- Trianz
- Unisys
- UST Global
- Zensar.

About The Author

John is a Senior Research Analyst at NelsonHall. He is a member of the global IT Services research team with shared responsibility for IT Services research with Dominique Raviart, David McIntire, and Mike Smart.

John assists both buy-side and vendor organizations in assessing opportunities and supplier capability in IT Services. John covers IT Services research in the areas of Digital Workplace, Cognitive IT Infrastructure, and Cloud Infrastructure Brokerage, Orchestration, and Management.

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About NelsonHall

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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