



NGA HR Next Generation Payroll Services

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Payroll Services vendor assessment for NGA HR is a comprehensive assessment of NGA HR's payroll services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for payroll services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR and payroll decision makers.

Key Findings & Highlights

NGA Human Resources (NGA HR), headquartered in Hemel Hempstead, U.K., is a provider of HR software and services. It has been in the HR and payroll services business since 1969 when it operated as a software business called CMC, and has been through a number of rebrands and acquisitions since then. In 2000, CMC rebranded to Northgate, which later acquired Arinso (2007), eventually creating the NorthgateArinso brand in 2009. The company formally adopted the NGA HR brand in 2013.

As an HR and payroll services provider, NGA HR is organized into two core business segments:

- Digital HR: implementation, maintenance, and extension of core HR, payroll, talent and analytics solutions on cloud, on-premise, or hybrid landscapes
- HR-as-a-Service: outsourcing of transactional HR processes including workforce administration, global payroll, time management, benefits administration.

NGA HR has ~7.5k employees delivering consulting, technology and outsourcing services, and has offices in 35 countries. It services ~11.3k clients and ~7m client employees, in 25 languages. NGA HR has payroll delivery capabilities for 188 countries.

NelsonHall estimates that NGA HR provides payroll services to ~150 enterprise clients and ~10.6k small and medium sized businesses. In the U.K., NGA HR pays ~30% of the working population, which equates to ~60m payslips per year.

NGA HR offers fully managed payroll services within North America, EMEA, APAC, and LATAM, with limited (bureau) payroll services and SaaS-only payroll services offered in the U.K. and Ireland.



Scope of the Report

The report provides a comprehensive and objective analysis of NGA HR's next generation payroll services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

15 pages

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Next Generation Payroll Services Vendor Assessments also Available for:

ADP

AscentHR

activpayroll

Capita

Ceridian

CloudPay

Excelity Global

GlobePayroll

IBM

Infosys

Neeyamo

OneSource Virtual

Raet

Ramco

SD Worx

SafeGuardWorld International

Sopra HR

Zalaris