

# NIIT Lloyd's of London BPO

Vendor Assessment Report Abstract

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by Fiona Cox Lloyd's of London Industry Sector Analyst NelsonHall

8 pages

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#### Who Is This Vendor Assessment For?

NelsonHall's Lloyd's of London BPO profile on NIIT is a comprehensive assessment of NIIT's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers in the London market and identifying vendor suitability for Lloyd's of London insurance BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

### **Key Findings & Highlights**

This NelsonHall vendor assessment analyzes NIIT's offerings and capabilities in the Lloyd's of London BPO sector.

NIIT is one of a number of insurance BPO providers analyzed in this comprehensive industry analysis.

To date, NIIT has delivered IT services to Lloyd's of London clients for ~20 years using its insurance specific tools. It has made a number of acquisitions in support of its insurance business, e.g. Room Solutions in 2006.

### Scope of the Report

The report provides a comprehensive and objective analysis of NIIT's Lloyd's of London BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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  - 7.1 Strengths
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## **Report Length**

8 pages

# Lloyd's of London BPO Vendor Assessments also available for:

Crawford, Infosys and Xchanging

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