



## Cloud HR Transformation Services

# OneSource Virtual

### Report Abstract

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12 pages

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## Who is this Vendor Assessment for?

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NelsonHall's Cloud HR Transformation Services profile on OneSource Virtual (OSV) is a comprehensive assessment of OSV's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Cloud HR Transformation services and identifying vendor suitability for Cloud HR Transformation Service RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Cloud HR Transformation sector.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes OSV's offerings and capabilities in Cloud HR Transformation Services.

OSV, founded in 2008 and headquartered in Dallas, Texas, is a privately-owned service provider focused on offering Workday-based services. OSV seeks to meet the needs of the Workday market with complementary operational products and services, including the application of technology such as robotic process automation (RPA). In 2013, OSV patented its proprietary Atmosphere application to offer advanced in-tenant operational features to support Workday services. OSV has continued to invest in technology to digitalize and automate processes and has a suite of Workday-specific products to enhance Workday technology.

In 2022, OSV announced the decision to divest its professional services and application management divisions to Cognizant by the end of the year. These divisions offered Workday deployment and consulting as well as Workday technical services. The rationale for the divestiture is to enable OSV to focus on BPaaS services.

OSV's core businesses are:

- Payroll and HR services: including global payroll services (where the U.S., Canada, and U.K. payrolls are typically serviced on the Workday platform and additional countries are supported through a partner network), workforce administration, employee verification, garnishments, tax, benefits, and COBRA administration. In this business, all clients adopt payroll and/or tax services, and a subset adds HR services alongside
- Finance and accounting services: including global accounts payable automation services (managed AP, AP administration, fulfillment, AP imaging, 1099 distribution, and 1096 filing), as well as procure-to-pay services (Invoice Pay and Supplier Management).

Buyers looking for a provider that has significant Workday expertise in delivering HR services should consider this vendor.

## Scope of the Report

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The report provides a comprehensive and objective analysis of OSV's Cloud HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, opportunities, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

## Cloud HR Transformation Services Vendor Assessments available for:

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ADP

Alight Solutions

Capgemini

Conduent

OneSource Virtual

IBM

SD Works

Zalaris

## About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Payroll Services and Cloud HR Transformation, as part of NelsonHall’s wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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