



# Sutherland Healthcare Provider BPS

Vendor Assessment  
Report Abstract

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## Who Is This Vendor Assessment For?

NelsonHall's Healthcare Provider BPS profile on Sutherland is a comprehensive assessment of Sutherland's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Healthcare Provider BPS services and identifying vendor suitability for Healthcare Provider BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

## Key Findings & Highlights

This NelsonHall vendor assessment analyzes Sutherland's offerings and capabilities in the Healthcare Provider BPS sector.

Sutherland is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

Sutherland Global Services is a privately held global provider of BPO and technology management services founded in 1986, and headquartered in Rochester, New York. Sutherland Healthcare Solutions (Sutherland) is a wholly owned subsidiary of Sutherland Global Services, providing services to healthcare payers, providers, and population health entities (ACOs etc.).

## Scope of the Report

The report provides a comprehensive and objective analysis of Sutherland's Healthcare Provider BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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3. Key Offerings

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4. Delivery Capability and Partnerships
  - 4.1 Delivery capabilities, tools and technology
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5. Target Markets
  - 5.1 Client base
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6. Strategy

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7. Strengths & Challenges
  - 7.1 Strengths
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8. Outlook

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## Report Length

8 pages

## Healthcare Provider BPS Vendor Assessments also available for:

WNS, athenahealth, CSC, HCL, HGS, Genpact, Dell Services,