



# IT Services: Advanced Digital Workplace Services

## T-Systems

### Report Abstract

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10 pages

### Contents of Full Report

1. Background
2. Revenue Summary
3. Key Offerings
4. Delivery Capability
5. Target Markets
6. Strategy
7. Strengths & Challenges
8. Outlook

## Who is This Vendor Assessment For?

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NelsonHall's digital workplace services services profile on T-Systems is a comprehensive assessment of T-Systems' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital workplace services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector.

## Key Findings & Highlights

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T-Systems provides digital workplace services through its Collaboration Suite 365 Services offering. It will further leverage capabilities from within its Digital Solutions group and partner ecosystem.

T-Systems takes a managed hybrid service provider approach supporting on-premise (client data center), private cloud (Collaboration 365 Services on FCI/DSM), with managed hybrid services for Citrix Cloud, and public cloud (Microsoft, Google, and Citrix). As part of its holistic strategy approach, T-Systems works with clients to develop solutions that enable a modern workplace environment with new technologies.

## Scope of the Report

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The report provides a comprehensive and objective analysis of T-Systems' digital workplace services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Digital Workplace Services Vendor Assessments also Available for:

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- Atos
- Capgemini
- CompuCom
- Computacenter
- CSS Corp
- DXC Technology
- Fujitsu Services
- Getronics
- Infosys
- LTI
- Mindtree
- Mphasis
- NTT DATA
- TCS
- Tech Mahindra
- Unisys
- YASH.

## About The Author

John is a Senior Research Analyst at NelsonHall. He is a member of the global IT Services research team with shared responsibility for IT Services research with Dominique Raviart, David McIntire, and Mike Smart.

John assists both buy-side and vendor organizations in assessing opportunities and supplier capability in IT Services. John covers IT Services research in the areas of Digital Workplace, Cognitive IT Infrastructure, and Cloud Infrastructure Brokerage, Orchestration, and Management.

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