



TCS

Cognitive IT Infrastructure Management

**Vendor Assessment
Report Abstract**

May 2018

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14 pages

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Who Is This Vendor Assessment For?

NelsonHall's Cognitive IT Infrastructure Management Services Vendor Assessment for TCS is a comprehensive assessment of TCS' cognitive IT infrastructure management services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for cognitive IT infrastructure management services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in cognitive IT infrastructure management services sector.

Key Findings & Highlights

TCS provides cognitive IT infrastructure management services as part of its Cognitive Business Operations. It adopts a vendor agnostic approach to cognitive IT infrastructure management, and will deploy third-party vendor platforms including IBM Watson, IPSoft, Wipro holmes, and arago from HIRO as well as its own ignio platform through its Enterprise Intelligent Automation (EIA) unit.

TCS summarizes its approach to cognitive infrastructure as using methods and tools available to digest, make sense, create insights (thinking), continue to learn (deep learning and machine learning), to execute (automation), and to deliver business value metrics.

TCS has ~400 personnel within Digitate, ~40k personnel within Cognitive Business Operations, of which NelsonHall estimates ~2k FTEs are dedicated to supporting cognitive IT infrastructure management services.

Scope of the Report

The report provides a comprehensive and objective analysis of TCS' cognitive IT infrastructure management service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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