



Property & Casualty Operations Transformation

Tata Consultancy Services

Report Abstract

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Bilal Chaudhry

Principal Insurance Analyst

NelsonHall

17 pages

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Who is this Vendor Assessment for?

NelsonHall's P&C Operations Transformation profile on Tata Consultancy Services is a comprehensive assessment of Tata Consultancy Services' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Tata Consultancy Services and identifying vendor suitability for P&C Operations Transformation RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the P&C Operations Transformation sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Tata Consultancy Services' offerings and capabilities in P&C Operations Transformation.

Tata Consultancy Services (TCS) is a major global IT services company headquartered in Mumbai, India. TCS offers industry services across various domains, including BFSI, consumer goods and distribution, communications, media and information services, energy, healthcare, life sciences, manufacturing, public services, retail and travel, and logistics. NelsonHall estimates TCS has ~1200 clients globally with a net revenue of \$27.9bn in FY23 with ~610,000 employees that operate out of delivery centers across North America, EMEA, APAC, and LATAM regions.

In 2005, TCS launched its insurance BPS services covering life, property and casualty, retirement, and pensions.

Scope of the Report

The report provides a comprehensive and objective analysis of Tata Consultancy Services' P&C Operations Transformation offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

P&C Operations Transformation Vendor Assessments also available for:

Cogneesol

Cognizant

DXC Technology

Genpact

Mphasis

WNS Global Services (WNS)

Xceedance

About The Author

Bilal is a Principal Analyst with global responsibility for NelsonHall's Healthcare & Insurance BPS research program.

Bilal joined NelsonHall from PwC in June 2023, and has worked in various consulting roles assisting Fortune 100 clients since 2015. His projects have included aggressive cost-saving initiatives, digital transformation, and BPO delivery in the healthcare and insurance space.

Bilal can be contacted at:

- Email: Bilal.Chaudhry@nelson-hall.com
- Twitter: [@BilalCH_NH](https://twitter.com/BilalCH_NH)



About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466
Phone: +1 857 207 3887

London

29 Rose Hill
Binfield
Bracknell, RG42 5LH
Phone: +44(0) 208 638 7282

Paris

115 rue de Reuilly,
75020 Paris
Phone: +33 (0)6 23 81 17 54

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