

# Property and Casualty Operation Transformation

# **Tata Consultancy Services**

### **Report Abstract**

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11 pages

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### Who is This Vendor Assessment For?

NelsonHall's property and casualty operation transformation profile on TCS is a comprehensive assessment of TCS' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and property and casualty operation transformation services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the property and casualty operation transformation sector.

# **Key Findings & Highlights**

TCS offers BPS services, advisory, and proprietary digital solutions to global property and casualty clients across different market segments. TCS also provides its BaNCS platform with comprehensive capabilities to transform and offer efficiencies in new business setup and underwriting, customer service administration, marketing and acquisition, claims administration, and distribution management as well as support functions like finance and accounting, analytics and insights, change management, operational risk management and compliance. TCS also offers enterprise services such as procurement, human resources, business process management, and transformation consulting.

# **Scope of the Report**

The report provides a comprehensive and objective analysis of TCS' property and casualty transformation services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery locations.



# Property and Casualty Operation Transformation Services Vendor Assessments also Available for:

- Cognizant
- Concirrus
- DXC
- EXL
- Infosys
- Mphasis
- WNS



### **About The Author**

Ashley is a market analyst with global responsibility for NelsonHall's Healthcare Payer and Insurance BPS research programs.

Ashley supports both buyers and sellers of healthcare payer and insurance BPS services as they develop and execute their business strategies, operations, and go-to-market approaches.

Ashley joined NelsonHall in 2020, bringing over 5 years' experience with healthcare service providers and healthcare payers. Previously, Ashley was responsible for the market research and plan design of Medicare Advantage plans for a health payer.

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### **About NelsonHall**

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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