



Supply Chain Transformation for Sustainability

Tech Mahindra

Report Abstract

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18 pages

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Who is this Vendor Assessment for?

NelsonHall's supply chain transformation for sustainability profile on Tech Mahindra is a comprehensive assessment of Tech Mahindra's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of supply chain services with a focus on sustainability services and identifying vendor suitability for supply chain services with a focus on sustainability RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in supply chain services with a focus on the sustainability sector.

Key Findings & Highlights

Tech Mahindra BPS offers supply chain management BPS and operational transformation services focusing on integrated service delivery under the umbrella of SCM.NXT. Tech Mahindra's SCM offering integrates technology-led transformation and bolt-on platform offerings, including Yantr.ai and AftEAZE.

Tech Mahindra typically targets large organizations looking for an outcome-based engagement and connected supply chain. Within sustainability, the focus has been on integrating sustainability across the value chain and transforming the sustainability journey from baseline to execution.

NelsonHall estimates Tech Mahindra has ~1,200 FTEs delivering supply chain management services. ~1,100 of these deliver BPS, and 100 are associated with consulting and technology delivery. Tech Mahindra's supply chain transformation revenue grew by ~22% YOY, whereas the BPS revenue grew by 11% in 2023. Tech Mahindra aims to continue its double-digit growth for the next few years, focusing on BPaaS solutions across the supply chain.

Scope of the Report

The report provides a comprehensive and objective analysis of Tech Mahindra's supply chain transformation and sustainability offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

Supply Chain Transformation for sustainability Vendor Assessments is also available for:

Accenture

Capgemini

Genpact

GEP

Infosys

TCS

WNS.

About The Author

Vaibhav is a Principal Analyst with responsibility for NelsonHall’s F&A & Supply Chain Transformation research program.

Vaibhav assists both buy-side and vendor organizations in assessing opportunities and supplier capability and advising on operational transformation in the F&A and supply chain management domains.

Prior to joining NelsonHall, Vaibhav worked for over 13 years in various consulting/BPS industry roles, assisting clients with their sourcing and procurement transformation. Vaibhav has worked with Genpact, Accenture, and GEP, assisting Fortune 100 clients with sourcing, spend analytics, and procurement transformation assignments. He also worked with Novartis Healthcare in an internal consulting role supporting indirect procurement.



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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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