



# Vendor Profile

Quality Engineering

# Trigent

## Report Abstract

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17 pages

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## Who is This Vendor Assessment For?

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NelsonHall's quality engineering services profile on Trigent is a comprehensive assessment of Trigent's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of software testing/quality assurance/quality engineering, and application services/ADM
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector and examining growth areas within IT services.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes Trigent's offerings and capabilities in quality engineering

Trigent was founded in 1995 and has its headquarters in Southborough, MA, close to Boston. The company has a headcount of 2k and has an India-centric delivery model. Its main delivery center is in Bangalore. NelsonHall estimates the revenues of Trigent were in calendar 2020 approximately \$30m.

The company has a background in servicing ISVs in the U.S. for their software product development needs. It has helped clients transforming on-premise software products to SaaS ones, focusing on rehosting/re-platforming or redeveloping them. Trigent has also worked on SaaS specificities such as metering/billing and data circulation while using cloud-native services. Altogether, the company has developed ~600 software products.

Thanks to its work with ISVs, Trigent highlights it has the following capabilities:

- Application rearchitecting and technical expertise
- Omnichannel
- UX
- Agile development methodologies and DevOps tools
- AI.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Trigent’s quality engineering and capabilities, and market and financial strengths, including:

- Identification of the company’s strategy, emphasis, and new developments
- Analysis of the company’s strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company’s customer base including the company’s targeting strategy and examples of current contracts
- Analysis of the company’s offerings and key service components
- Analysis of the company’s delivery organization including the location of delivery locations.

## Quality Engineering Services Vendor Assessments also Available for:

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- Amdocs
- Atos
- Capgemini
- Cigniti
- eInfochips
- Expleo/SQS
- Infosys
- LTI/L&T Infotech
- Qualitest
- TCS
- Tech Mahindra
- TestingXperts
- Trigent
- ValueMomentum
- Wipro.

## About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall's IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets in the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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