



# UST Intelligent Automation Services in Banking

Vendor Assessment  
Report Abstract

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10 pages





## Who Is This Vendor Assessment For?

NelsonHall's Intelligent Automation Services in Banking Vendor Assessment for UST is a comprehensive assessment of UST's Intelligent Automation in Banking offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of intelligent automation processes and identifying vendor suitability for intelligent automation services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings & Highlights

UST began its IA activities in 2014 delivering RPA services to the BFS industry. The initial BFS client was in the wealth and asset management industry. The process covered by the RPA engagement was data aggregation from a global market data vendor. The engagement expanded to include intelligent document extraction from company financial statement reporting.

In 2016, UST began to productize its Intelligent Automation offerings into a platform. This was offered initially to its existing clients from the healthcare and retail industries. In 2019, UST took the platform public and began to sell it to BFS clients along with other industries. The platform, UST SmartOps, is an intelligent automation platform (See Delivery for description). Clients targeted for the platform are tier one and mid-tier banks.

## Scope of the Report

The report provides a comprehensive and objective analysis of intelligent automation services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Contents

|    |                                      |  |
|----|--------------------------------------|--|
| 1. | Background                           |  |
| 2. | Revenue Summary                      |  |
| 3. | Key Offerings                        |  |
| 4. | Delivery Capabilities & Partnerships |  |
| 5. | Target Markets                       |  |
| 6. | Strategic Direction                  |  |
| 7. | Strengths & Challenges               |  |
|    | 7.1 Strengths                        |  |
|    | 7.2 Challenges                       |  |
| 8. | Outlook                              |  |

## Report Length

10 pages

## Managed Services in Banking Vendor Assessments Also Available for:

Accelirate

Atos

Broadridge

Capgemini

CGI

Cognizant

Conneqt

Datamatics

FIS

Genpact

Infosys

LTI

Mindtree

Mphasis

Quantifi

TCS

Tech Mahindra

Teleperformance

UST

Virtusa

Wipro