



Cognitive & Self-Healing IT Infrastructure Management Services

UST

Report Abstract

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13 pages

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Who is this Vendor Assessment for?

NelsonHall's cognitive & self-healing IT infrastructure management services profile on UST is a comprehensive assessment of UST's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and cognitive & self-healing IT infrastructure management services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector.

Key Findings & Highlights

UST provides cognitive and self-healing IT infrastructure management services through its global Intelligent Automation practice. From an automation perspective, it takes an everything-as-a-code approach applicable at all levels and a modular approach utilizing IP across each phase (i.e., UST SmartOps and UST Cloud Manager). It also takes a consulting-led approach to automation, utilizing its UST SmartStart service (available in Microsoft Azure, AWS, and Oracle Cloud Marketplaces).

Scope of the Report

The report provides a comprehensive and objective analysis of UST's cognitive & self-healing IT infrastructure management services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Cognitive & Self-Healing IT Infrastructure Management Services Vendor Assessments also available for:

- Atos
- Coforge
- Cognizant
- DXC Technology
- Getronics
- Infosys
- Kyndryl
- LTI
- Mindtree
- Movate
- Mphasis
- NTT DATA
- TCS
- Unisys.

About The Author

John is a Senior Research Analyst at NelsonHall. He is a member of the global IT Services research team with shared responsibility for IT Services research with Dominique Raviart, Eric Levine, Kishore Gorti, and Mike Smart.

John assists both buy-side and vendor organizations in assessing opportunities and supplier capability in IT Services. John covers IT Services research in the areas of Digital Workplace, Cognitive IT Infrastructure, and Cloud Infrastructure Brokerage & Orchestration.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the ‘art of the possible’ in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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