



# **WNS Healthcare Provider BPS**

**Vendor Assessment  
Report Abstract**

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## Who Is This Vendor Assessment For?

NelsonHall's Healthcare Provider BPS profile on WNS is a comprehensive assessment of WNS's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Healthcare Provider BPS services and identifying vendor suitability for Healthcare Provider BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

## Key Findings & Highlights

This NelsonHall vendor assessment analyzes WNS' offerings and capabilities in the Healthcare Provider BPS sector.

WNS is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

WNS Global Services, headquartered in Mumbai, was a former British Airways captive company listed on NYSE in 2006.

In the healthcare sector, WNS is active in providing services to payers, providers, and medical device and durable medical equipment manufacturers. WNS has been active in healthcare provider BPS for 12 years. It is largely active in revenue cycle management for healthcare providers on a BPS basis, a process which it enhances through analytics embedded in RCM. WNS is also incorporating telehealth offerings for providers.

## Scope of the Report

The report provides a comprehensive and objective analysis of WNS' Healthcare Provider BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



## Contents

1. Background

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2. Revenue Summary

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3. Key Offerings

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4. Delivery Capability and Partnerships
  - 4.1 Delivery capabilities, tools and technology
  - 4.2 Partnerships

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5. Target Markets
  - 5.1 Client base
  - 5.2 Client examples

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6. Strategy

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7. Strengths & Challenges
  - 7.1 Strengths
  - 7.2 Challenges

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8. Outlook

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## Report Length

7 pages

## Healthcare Provider BPS Vendor Assessments also available for:

athenahealth, CSC, HCL, HGS, Genpact, Dell Services, Sutherland