

## **IT Services**

# **Cyber Resiliency Services**

#### **Report Abstract**

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58 pages

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### Who is this Market Analysis for?

NelsonHall's Cyber Resiliency Services report is a comprehensive market assessment report designed for:

- Sourcing managers investigating sourcing developments within the cyber resiliency outsourcing market
- Vendor marketing, sales, and business managers developing strategies to target ITS service opportunities within resiliency services
- Financial analysts and investors specializing in the IT services sector, including resiliency services.

### **Key Findings & Highlights**

Cyber resiliency services are crucial to supporting an organization's operations through a proactive approach to anticipating, protecting, withstanding, and recovering from cyber events and meeting various cyber-related regulations. This, along with models such as zero trust, helps ensure that when organizations are inevitably targeted by threat actors, the impact of attacks is minimized.

Still, organizations are unable to keep up with best practices and regulations and with technologies such as GenAI (both for its use in and outside of cybersecurity), all while remaining cost-competitive.

The cyber resiliency services market is made up of a number of IT services providers, network communication providers, and consultancies, including Accenture, Kyndryl, TCS, Eviden, Capgemini, DXC Technology, Wipro, Unisys, Infosys, Sopra Steria, IBM, and Tata Communications.



### **Scope of the Report**

The report analyzes the worldwide market for cyber resiliency services and addresses the following questions:

- What is the market size and projected growth of the global resiliency services market by geography?
- What is the profile of activity in the global resiliency services market by industry sector?
- What are the top drivers for the adoption of resiliency services?
- What are the benefits currently achieved by users of resiliency services?
- What factors are inhibiting user adoption of resiliency services?
- What pricing mechanisms are typically used within resiliency services and how is this changing?
- Which are the leading resiliency services vendors globally and by geography?
- What combination of services is typically provided within resiliency services contracts and what new services are being added?
- What is the current pattern of delivery location used for resiliency services and how is this changing?
- Which services are delivered from onshore and which from offshore?
- What are the challenges and success factors within resiliency services?

### **Cyber Resiliency Services Vendor Assessments available for:**

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**DXC Technology** 

Eviden

Infosys

Kyndryl

Sopra Steria

Tata Communications

TCS.



#### **About The Author**

Mike is a Senior Analyst and Operations Officer at NelsonHall. His main research focus is on digital transformation technologies, including RPA, blockchain, IoT, artificial intelligence, cognitive, and machine learning.

Highly regarded for his analytical talents, Mike also leads data modeling and analytics initiatives in support of NelsonHall's ITS and BPS market forecasts and market surveys. He was responsible for transforming NelsonHall's extensive global market forecast engine, including the introduction of NelsonHall's unique interactive Self-Forecasting Tool

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NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall carries out rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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