



# CapitaPayroll Services Outsourcing

Vendor Assessment  
Report Abstract

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8 pages





## Who Is This Key Vendor Assessment For?

NelsonHall's Payroll Services Outsourcing Vendor Assessment for Capita is a comprehensive assessment of Capita's payroll services offerings and capabilities designed for:

- Buyers of payroll services, including sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for Payroll RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector



## Key Findings & Highlights

Capita, headquartered in the U.K. is the largest BPO provider in the U.K. public sector, and is also dominant in the U.K. life and pensions BPO market.

Capita's HRO offering includes:

- Benefits administration
- Payroll services
- Learning services
- Recruitment process outsourcing (RPO)
- Multi-process HRO (MPHRO)

Capita payroll services offerings include:

- Time and attendance
- Data entry
- Gross-to-net payroll processing
- Disbursement and mailing of payslips
- Reconciliation
- Tax filing
- Year-end processing and reporting.

This NelsonHall vendor assessment analyzes Capita's offerings and capabilities in Payroll Services Outsourcing. Capita is one of a number of Payroll Services Outsourcing companies analyzed in NelsonHall's comprehensive industry analysis programs.

Capita payroll services offerings include:

- Time and attendance
- Data entry
- Gross-to-net payroll processing

- Disbursement and mailing of pay slips
- Reconciliation
- Tax filing
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Services are delivered from 13 centers in the U.K. and Northern Ireland from where Capita provides a combination of HR and payroll services.

Capita's payroll clients are typically organizations for whom Capita is implementing shared service centers either as part of a wider multi-process BPO contract or specifically focused on HR services.

## Scope of the Report

The report provides a comprehensive and objective analysis of Capita's payroll services outsourcing offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

8 pages

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## Payroll Services Outsourcing Vendor Assessments Also Available for:

ADP

Ceridian

CGI

HP

HR Access

Infosys

NorthgateArinso

Talent2

TCS