



ADP H&W Services

Vendor Assessment

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20 pages





Who Is This Vendor Assessment For?

NelsonHall's H&W Services Vendor Assessment for ADP is a comprehensive assessment of ADP's H&W offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of H&W and identifying vendor suitability for H&W RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the H&W sector.



Key Findings & Highlights

ADP is a U.S. headquartered benefits administration provider whose heritage stems from payroll processing.

The company's H&W service offering includes H&W administration, spending account administration (including FSAs, HSAs, HRAs, and commuter benefits), COBRA administration, and leave administration.

Other services that can be included within its H&W offering include dependent verifications, total compensation statements, carrier enrollment, employee communications, health and wellness services, and strategic advisory services.

In general, ADP primarily targets mid-market organizations with 500 – 10k employees in the U.S., with minimal activity in Canada.

ADP serves ~8.3m H&W participants and ~12.5m lives. Approximately 3m participants came from SHPS.

Scope of the Report

The report provides a comprehensive and objective analysis of ADP's H&W offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

20 pages

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Benefits Administration Vendor Assessments Also Available for:

Aon Hewitt
Ceridian
Empyrean Benefit Solutions
Fidelity
Mercer
Morneau Shepell
Secova
Towers Watson
WageWorks
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