



ADP Multi-Process HR Outsourcing Vendor Assessment

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19 pages





Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) Vendor Assessment for ADP is a comprehensive assessment of ADP's MPHRO offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



Key Findings & Highlights

ADP is a U.S. headquartered human capital management (HCM) provider, offering software and HR BPO services including payroll, benefits administration, RPO, and MPHRO.

Its MPHRO offering includes all of these standalone HR BPO services in addition to HR administration, regulatory and compliance services, technology management / HRIS, employee call center, compensation administration, global mobility services, learning services, and performance management.

All of ADP's MPHRO contracts include payroll services. Beyond payroll, employee contact center, HR administration, regulatory and compliance services, and benefits administration are included the most.

It has ~217 MPHRO clients and serves ~2.2m employees with most of its revenue generated in the U.S.

Scope of the Report

The report provides a comprehensive and objective analysis of ADP's multi-process HR outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

19 pages

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MPHRO Vendor Assessments Also Available for:

Accenture
Aon Hewitt
Capgemini
Capita
Genpact
IBM
Infosys
NorthgateArinso
TCS
Zalaris