



WNS **Life, annuities and pensions** **BPS**

**Vendor Assessment
Report Abstract**

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Who Is This Vendor Assessment For?

NelsonHall's Life, annuities and pensions BPS profile on WNS is a comprehensive assessment of WNS' offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of life, annuities and pensions BPS services and identifying vendor suitability for life, annuities and pensions BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes WNS' offerings and capabilities in the life, annuities and pensions BPS sector.

WNS is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

WNS Global Services, headquartered in Mumbai, was a former British Airways captive company that was listed on NYSE in 2006. In 2008, it acquired Aviva Global Services, the Singapore based holding company of insurance group Aviva's offshore BOT (Build-Operate-Transfer) facilities in Bangalore, Pune, Chennai and Colombo. This acquisition, valued at \$228m, marked a change in focus for WNS; the company acquired the whole of Aviva's back-office, covering both general and life insurance operations, and this formed the basis of the vertically specialized services that WNS now provides.

Scope of the Report

The report provides a comprehensive and objective analysis of WNS' life, annuities and pensions BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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Report Length

14 pages

Life, annuities and pensions BPS Vendor Assessments also available for:

CSC, EXL, HCL, IFDS, Infosys, Kane Group, NIIT Technologies, Se2, TCS