



# Market Forecast

# Global Banking BPS Market Forecast 2020 - 2024

## Report Abstract

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## Who is This Vendor Assessment For?

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The purpose of this study is to provide vendors and users with a view of the current and future market size across service types and regions within the banking business process services marketplace.

The study complements the market assessments and analyses that are produced within Banking BPS Subscription programs, and is designed for:

- Marketing, sales and business managers developing strategies to target service opportunities within the Banking BPS market
- Executives in purchasing organizations seeking an understanding of:
  - Banking BPS services offered
  - Banking BPS market development within specific processes
  - Vendor capabilities in each Banking BPS service type.
- Consultants advising clients on vendor selection
- Financial analysts specializing in the support services sector.

## Scope of the Report

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The report provides a forecast for the global Banking BPS Services outsourcing market overall and by geography and by service line. It covers the following:

- The Banking BPS service market size for 2019 and the forecast for the customer experience services market through 2020 to 2024
- The business process services market size and forecast for North America, specifically covering the U.S. and Canada; EMEA, specifically covering U.K., France, Germany, and Italy; Asia Pacific: and Latin America.

## About The Author

Andy assists both buy-side and vendor organizations in assessing the opportunities and supplier capability across banking BPO, including, core banking, payments, mortgages & loans, securities processing, KPO, and multi-process BPO.

In this key role, Andy assists both buy-side and vendor organizations in assessing opportunities and supplier capability across Banking services, including in the areas of Core Banking, Payments, Mortgages & Loans, Securities Processing. In these domains Andy covers professional services, hosting, and BPS.

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