



CSS Corp Advanced Digital Workplace Services

Vendor Assessment
Report Abstract

March 2020

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10 pages

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Who Is This Vendor Assessment For?

NelsonHall's Advanced Digital Workplace Services Vendor Assessment for CSS Corp is a comprehensive assessment of CSS Corp's digital workplace services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for digital workplace services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in digital workplace services.

Key Findings & Highlights

CSS Corp provides digital workplace services through its cloud and infrastructure services practice (CIS), where it provides end-user services in support of the digital workplace, including its 'new age service desk,' service desk analytics, virtual assistant, digital support and self-help, automation, AI, self-service and persona-based offerings.

CSS Corp views the current digital workplace ecosystem across four key characteristics, which include:

- Experience-led, providing hyper-personalization across roles and functions
- Business process-focused providing the workflows and applications an employee interacts with (i.e., HR or finance functions)
- Proactive solutions are required to address real-time device issues
- A data and analytics-driven approach to collect information and decipher what is relevant, what is not, and make sense of this to enhance UX over a period of time.

Scope of the Report

The report provides a comprehensive and objective analysis of CSS Corp's digital workplace service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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Report Length

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