



# Capgemini Advanced Digital Workplace Services

Vendor Assessment  
Report Abstract

May 2020

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18 pages

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## Who Is This Vendor Assessment For?

NelsonHall's Advanced Digital Workplace Services Vendor Assessment for Capgemini is a comprehensive assessment of Capgemini's digital workplace services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for digital workplace services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in digital workplace services.

## Key Findings & Highlights

Capgemini positions its digital workplace services in support of its Connected Employee Experience, which focuses on connecting an employee with everything required to work while providing a seamless and intuitive user experience. End-users now expect simplicity and connectivity in their everyday working life, being able to access applications and data from any device. They expect the same experiences they can get from the intelligent consumer devices in their personal life (like Siri, Alexa, or Cortana) in the workplace. In addition, being able to connect and interact with the physical office space as easily as they do with their colleagues and support services, with analytics used to continually improve the User eXperience (UX).

Capgemini seeks to provide simple, centralized access to all services where access to corporate services goes with the end-user on any device, whether a laptop, desktop, thin client, wearable, mobile device, or tablet. It focuses on providing the best user experience, keeping end-users engaged, attracting top talent, and making the environment a good place to work.

## Scope of the Report

The report provides a comprehensive and objective analysis of Capgemini's digital workplace service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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## Report Length

18 pages

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