



## IT Services: Advanced Digital Workplace Services

# Capgemini

### Report Abstract

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16 pages

### Contents of Full Report

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2. Revenue Summary
3. Key Offerings
4. Delivery Capability
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## Who is This Vendor Assessment For?

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NelsonHall's digital workplace services profile on Capgemini is a comprehensive assessment of Capgemini's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital workplace services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector.

## Key Findings & Highlights

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Capgemini provides digital workplace services as part of its Connected Employee Experience, focusing on connecting end-user with everything they need to execute their job. This includes data, virtual apps, web apps, cloud workspace, collaboration tools, smart meeting rooms, and wayfinding solutions supporting Connected Office. Capabilities in support of Connected Support include chatbots, DigiOps, and the use of Tech Bars.

Capgemini provides simple access through a portal interface where users log in and have all their applications, desktops, data, services, and support channels. These cover every aspect of an employee experience, from ordering new hardware to accessing apps and desktops, finding a car parking space or desk, and locating colleagues onsite.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Capgemini's digital workplace services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Digital Workplace Services Vendor Assessments also Available for:

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- Atos
- CompuCom
- Computacenter
- CSS Corp
- DXC Technology
- Fujitsu Services
- Getronics
- Infosys
- LTI
- Mindtree
- Mphasis
- NTT DATA
- T-Systems
- TCS
- Tech Mahindra
- Unisys
- YASH Technologies.

## About The Author

John is a Senior Research Analyst at NelsonHall. He is a member of the global IT Services research team with shared responsibility for IT Services research with Dominique Raviart, David McIntire, and Mike Smart.

John assists both buy-side and vendor organizations in assessing opportunities and supplier capability in IT Services. John covers IT Services research in the areas of Digital Workplace, Cognitive IT Infrastructure, and Cloud Infrastructure Brokerage, Orchestration, and Management.

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