



Capgemini Multi-Process HRO

Vendor Assessment

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by Amy L. Gurchensky
HRO Research Analyst
NelsonHall

10 pages





Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) vendor assessment for Capgemini is a comprehensive assessment of Capgemini's MPHRO offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



Key Findings & Highlights

Capgemini is a French consulting, technology, and outsourcing provider that began offering HR BPO services to its F&A client base in 2006.

The company's MPHRO offering includes HR data admin, payroll, recruitment services, learning and development, compensation administration, performance management, and mobility services.

Capgemini targets its existing BPO clients for its HR BPO services, including its F&A and procurement and supply chain outsourcing clients. All of its current MPHRO contracts are part of wider multi-tower BPO deals.

The company has 12 MPHRO clients.

Scope of the Report

The report provides a comprehensive and objective analysis of Capgemini's MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

10 pages

Report Author

Amy L. Gurchensky

amy.gurchensky@nelson-hall.com

MPHRO Vendor Assessments Also Available for:

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