

Capita Learning Services Learning BPS

Vendor Assessment Report Abstract

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10 pages







Who Is This Vendor Assessment For?

NelsonHall's Learning BPS (LBPS) vendor assessment for Capita is a comprehensive assessment of Capita's LBPS offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of LBPS and identifying vendor suitability for LBPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the LBPS sector.



Key Findings & Highlights

Capita Learning Services is a U.K. headquartered business process services (BPS) and professional services company.

Capita's learning services include learning consultancy, learning delivery, training administration, and vendor/supplier management.

Capita has ~800 employees in its learning BPS business.

Scope of the Report

The report provides a comprehensive and objective analysis of Capita's LBPS offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



Contents

- 1. Background
- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges
- 8. Outlook

Report Length

10 pages

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LBPS Vendor Assessments Also Available for:

Accenture

Conduent

Expertus

GP Strategies

IBM

Infopro Learning

Infosys

LearningMate

NIIT Limited

QΑ

Raytheon Professional Services

The Learning Factor