

# Cognizant Intelligent Automation Services in Banking

Vendor Assessment Report Abstract

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9 pages





#### Who Is This Vendor Assessment For?

NelsonHall's Intelligent Automation Services in Banking Vendor Assessment for Cognizant is a comprehensive assessment of Cognizant's Intelligent Automation in Banking offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of intelligent automation processes and identifying vendor suitability for intelligent automation services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



### **Key Findings & Highlights**

Cognizant started its process automation practice in 2012 when it set up a COE to standardize and improve its automation capabilities while bringing those skills to clients. The automation work at that time, focused on RPA only, was linked to the BPO work Cognizant was delivering to its large institutional clients. Since then, it has expanded its automation services to include AI and cognitive services.

Cognizant has since inception installed thousands of BOTs and automated processes across industries for its clients. It focuses its IA services by industry to provide domain depth and context awareness in process automation knowledge. Its approach to automation is "digital first" delivered with a focus on enabling people through change management, outcome management, and governance advisory.

#### **Scope of the Report**

The report provides a comprehensive and objective analysis of intelligent automation services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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### **Report Length**

9 pages

## Managed Services in Banking Vendor Assessments Also Available for:

Accelirate Atos Broadridge Capgemini CGI Cognizant Conneqt Datamatics FIS Genpact Infosys LTI Mindtree Mphasis Quantifi TCS Tech Mahindra Teleperformance UST Virtusa Wipro