

Computacenter
Advanced Digital Workplace Services

Vendor Assessment Report Abstract

March 2020

By John Laherty
IT Services
Senior Research Analyst
NelsonHall

13 pages

research.nelson-hall.com







Who Is This Vendor Assessment For?

NelsonHall's Advanced Digital Workplace Services Vendor Assessment for Computacenter is a comprehensive assessment of Computacenter's digital workplace services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for digital workplace services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in digital workplace services.

Key Findings & Highlights

Computacenter provides digital workplace services as part of its Digital Me proposition, which focuses on the client's vision and business objectives, enabled by analytics, AI, and automation to drive business outcomes through agile workplace solutions. Digital Me is focused across three core areas: EquipMe, providing most appropriate technologies, EmpowerMe which focuses on collaboration, and AssistMe providing persona-based intelligent support services.

Across workplace services globally, Computacenter claims to support 4.2m end-users.

Scope of the Report

The report provides a comprehensive and objective analysis of Computacenter's digital workplace service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.





Contents

1. Background 2. **Revenue Summary** 3. **Key Offerings** 4. **Delivery Capability and Partnerships** 5. **Target Markets** 6. Strategy 7. Strengths and Challenges 8. Outlook

Report Length

13 pages

Report Author

John Laherty

john.laherty@nelson-hall.com

Forthcoming Profiles

Atos, Capgemini, Cognizant, CSS Corp, DXC Technology, Fujitsu Services, Getronics, IBM, Infosys, LTI, NTT DATA, Stefanini, TCS, Tech Mahindra, Unisys, Yash Technologies.

©2020 by NelsonHall. March 2020