



Concentrix Healthcare Payer BPS

Vendor Assessment
Report Abstract

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6 pages

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Who Is This Vendor Assessment For?

NelsonHall's Healthcare Payer BPS profile on Concentrix is a comprehensive assessment of Concentrix's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of healthcare payer BPS services and identifying vendor suitability for healthcare payer RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Concentrix's offerings and capabilities in the healthcare payer sector.

Concentrix's is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

Concentrix is a BPS company founded in 1991, which is headquartered in Fremont, CA, U.S. It is a wholly owned subsidiary of SYNEX, a BPO company. In 2013, Concentrix acquired IBM's CMS BPS service for \$505m. Concentrix entered the healthcare payer market in 2001.

Scope of the Report

The report provides a comprehensive and objective analysis of Concentrix's healthcare payer BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



Contents

1. Background

2. Revenue Summary

3. Key Offerings

4. Delivery Capability and Partnerships
 - 4.1 Delivery capabilities, tools and technology
 - 4.2 Partnerships

5. Target Markets
 - 5.1 Client base
 - 5.2 Client examples

6. Strategy

7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges

8. Outlook

Report Length

6 pages

Healthcare Payer BPS Vendor Assessments also available for:

Cognizant, CSC, Dell, EXL, Genpact, HGS, HP, Infosys, Xerox