DXC Technology
Cognitive and Self-Healing IT Infrastructure Management

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Cognitive and Self-Healing IT Infrastructure Management Services Vendor Assessment for DXC Technology is a comprehensive assessment of DXC Technology's cognitive and self-healing IT infrastructure management services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for cognitive and self-healing IT infrastructure management services

- Vendor marketing, sales and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in cognitive and self-healing IT infrastructure management services sector.

Key Findings & Highlights

DXC Technology provides cognitive and self-healing IT infrastructure management services through its Bionix intelligent automation framework, built on Platform DXC, which is DXC's digital generation delivery platform. This is part of Global Delivery which supports the full range of DXC offerings.

DXC launched the 'DXC Bionix' framework for "intelligent digital automation" in February 2018. The framework covers all areas of service delivery, in particular, infrastructure (run, and service desk), applications services (development, testing, maintenance) and covers:

- Analytics tools and AI models

- Lean Six Sigma

- Automation/RPA. DXC has partnerships with UiPath, Blue Prism, and Automation Anywhere.

The Bionix initiative has three core themes:

- Modernizing the delivery of traditional services

- Onboarding offerings to Platform DXC

- Working with the 'nine offerings families' to develop new offerings that are based on cognitive solutions and/or next-gen infrastructures.

Scope of the Report

The report provides a comprehensive and objective analysis of DXC Technology's cognitive and self-healing IT infrastructure management service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components

- Revenue estimates

- Identification of the company's strategy, emphasis and new developments

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts

- Analysis of the company's strengths, weaknesses and outlook.

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