



Property & Casualty Operations Transformation

DXC

Report Abstract

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Who is this Vendor Assessment for?

NelsonHall's P&C Operations Transformation profile on DXC is a comprehensive assessment of DXC's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of DXC and identifying vendor suitability for P&C Operations Transformation RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the P&C Operations Transformation sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes DXC's offerings and capabilities in P&C Operations Transformation.

DXC is a global IT software and services company that provides business process outsourcing, analytics, engineering, applications, security, cloud, and IT outsourcing, headquartered in Ashburn, VA, U.S. DXC offers industry services across various domains, including aerospace and defense, automotive, banking, capital markets, consumer and retail, energy, utilities, oil, and gas, healthcare, insurance, life sciences, manufacturing, public sector, technology, media and telecommunications, travel, transportation, and hospitality. Overall, DXC has ~6,000 clients globally with a net revenue of ~\$14.4bn for FY 2023 ending in March of 2023. DXC has ~130,000 employees and operates out of delivery centers in ~70 countries across North America, EMEA, APAC, and LATAM regions.

DXC's P&C insurance business covers personal, commercial, specialty, and Lloyd's of London. The insurance space (insurance software, insurance BPaaS, and business process services) globally accounted for ~15% of DXC's total revenue in FY 2023.

Scope of the Report

The report provides a comprehensive and objective analysis of DXC's P&C Operations Transformation offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

P&C Operations Transformation Vendor Assessments also available for:

Cogneesol

Cognizant

Genpact

Mphasis

Tata Consultancy Services (TCS)

WNS Global Services (WNS)

Xceedance

About The Author

Bilal is a Principal Analyst with global responsibility for NelsonHall's Healthcare & Insurance BPS research program.

Bilal joined NelsonHall from PwC in June 2023, and has worked in various consulting roles assisting Fortune 100 clients since 2015. His projects have included aggressive cost-saving initiatives, digital transformation, and BPO delivery in the healthcare and insurance space.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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