



# **EXL Service P&C Insurance BPO**

**Vendor Assessment  
Report Abstract**

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**P&C Insurance BPO  
Industry Sector Analyst  
NelsonHall**

**13 pages**

**[research.nelson-hall.com](http://research.nelson-hall.com)**





## Who Is This Vendor Assessment For?

NelsonHall's P&C Insurance BPO profile on EXL Service ('EXL') is a comprehensive assessment of EXL's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of P&C insurance BPO services to serve the and identifying vendor suitability for P&C insurance BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector

## Key Findings & Highlights

This NelsonHall vendor assessment analyzes EXL's offerings and capabilities in the P&C insurance sector.

EXL is one of a number of P&C insurance companies analyzed in this comprehensive industry analysis.

EXL Service ('EXL') is a BPO company, headquartered in New York City. Established in 1999, the company was acquired by its client, insurance firm Consec in 2001, and was later bought out in November 2002 by Oak Hill Capital Partners, Financial Technology Ventures and senior members of EXL management.

## Scope of the Report

The report provides a comprehensive and objective analysis of EXL's P&C insurance BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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## Report Length

13 pages

## P&C Insurance BPO Vendor Assessments also available for:

Genpact, Innovation Group, Sedgwick, TCS, Wipro and WNS