NelsonHall Vendor Profile

Transforming Intelligent Automation in Banking

EY

Report Abstract

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9 pages

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Who is this Vendor Assessment for?

NelsonHall's 'Transforming Intelligent Automation in Banking' profile of EY is a comprehensive assessment of EY's offerings and capabilities for the BFS sector, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of intelligent automation process services and identifying vendor suitability for intelligent automation services in banking RFPs

- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

EY (Ernst & Young Global Limited) is a global professional services firm providing assurance (notably audit services), strategy and transactions, tax, and consulting services. It is a private network of firms owned by its practice partners. EY has 300k+ employees and operates in 150 countries. Its stated purpose is "building a better working world." EY maintains its intelligent automation practice in its process solutions and automation practice. The intelligent automation practice for the financial services industry is led by financial services industry consultants with decades of BFS experience.

EY approaches its IA engagements from a process-led approach, not a technology-led approach. It seeks to identify patterns in processes that produce the challenges or symptoms the client is trying to ameliorate. Before the pandemic, EY typically delivered its consulting and use case development services on-site with clients, but EY now sees increased uptake of hybrid and remote working models working alongside its clients for both Intelligent Automation consulting and implementation services. It delivers development, integration, implementation, and managed services from offshore locations.

Scope of the Report

The report provides a comprehensive and objective analysis of EY's BFS-focused intelligent automation service offerings and capabilities and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments

- Analysis of the company's strengths, weaknesses, and outlook

- Revenue estimates

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts

- Analysis of the company's offerings and key service components

- Analysis of the company's delivery organization including the location of delivery locations.

Intelligent Automation Services in BFS Vendor Assessments also available for:

Accelirate

Capgemini

Coforge

Datamatics

EY

Firstsource

FIS

Infosys

L&T Infotech

Mphasis

Sopra Steria

TCS

Tech Mahindra

UST

Wipro.

About The Author

Andy is the Banking Sourcing Research Director at NelsonHall, where he has global responsibility for Retail and Commercial Banking and Capital Markets.

Andy assists both buy-side and vendor organizations in assessing opportunities and supplier capability across Banking services, including in the areas of Core Banking, Payments, Mortgages & Loans, and Securities Processing. In these domains, Andy covers professional services, hosting, and BPS.

Andy assists both buy-side and vendor organizations in financial services to assess opportunities and success factors in the application of technology and BPS. This increasingly encompasses all things digital.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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