



Global Finance & Accounting BPO Market Forecast: 2014-2018

Market Forecast
Report Abstract

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Who Is This Market Forecast For?

NelsonHall's "Global Finance & Accounting BPO Market Forecast: 2014-2018" report is a comprehensive market forecast report designed for:

- Sourcing managers monitoring the FAO industry and identifying vendor suitability for shortlists and RFPs
- Executives seeking assistance in identifying levels of F&A BPO vendor presence by geography
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Scope of the Report

The report provides a forecast for the global finance & accounting BPO market overall and by service line. It covers the following:

- The finance and accounting BPO market size for 2013 and the forecast for these markets through 2014 to 2018
- The F&A BPO market size and forecast for North America, specifically covering the U.S. and Canada; EMEA, specifically covering the U.K., France, Germany, and Italy; Asia Pacific and Latin America
- The F&A BPO market size and forecast for multi-process F&A BPO, purchase-to-pay BPO, order-to-cash BPO, and record-to-report BPO
- Identification of the leading vendors together with their revenues and market shares by geography.

Key Findings & Highlights

NelsonHall's "Global Finance & Accounting BPO Market Forecast: 2014-2018" consists of 52 pages.

F&A BPO remains the most mature of the BPO processes and is at the forefront of BPO in terms of process models, use of enablers, process analytics, and introduction of robotic automation.

Cost reduction and process standardization across geographies and business divisions continues to be the major driver of F&A BPO both within new adopters of F&A BPO and existing clients, where there typically remains considerable scope for ongoing roll-out of F&A BPO within the business. By process area, purchase-to-pay remains the most mature, with much new activity taking place in record-to-report as organizations increasingly address compliance and risk management and speed of reporting. Compliance and risk management is particularly important in capital markets where a number of R2R contracts have recently been awarded to address areas such as regulatory reporting. Order-to-cash is typically less mature with organizations still often reluctant to outsource B2C contact.



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Report Length

52 pages

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