



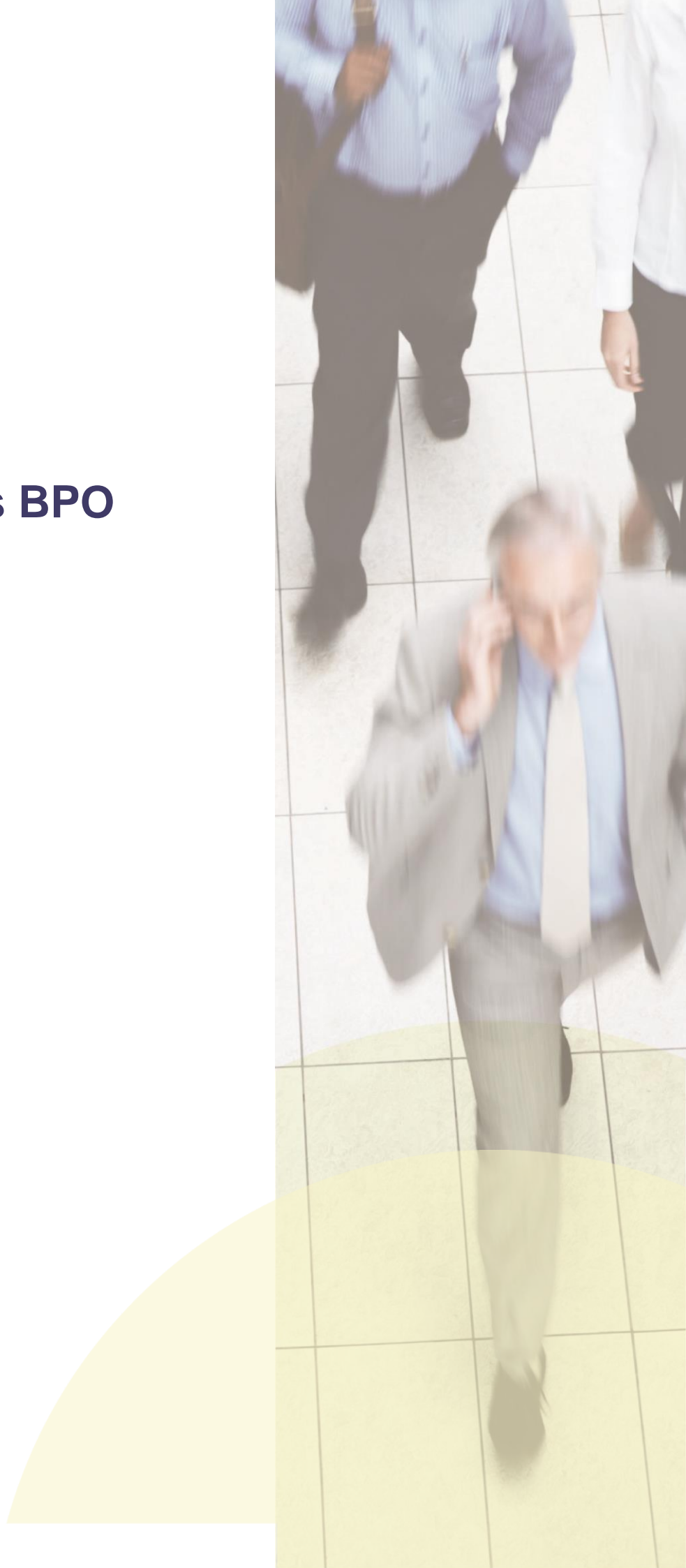
Genpact Capital Markets BPO

Vendor Assessment
Report Abstract

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13 pages





Who Is This Vendor Assessment For?

NelsonHall's Retail Banking BPO Vendor Assessment for Genpact is a comprehensive assessment of Genpact's retail banking BPO (RB BPO) offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for CM BPO RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector



Key Findings & Highlights

This NelsonHall assessment analyses Genpact's offerings and capabilities in capital markets BPO. Genpact is one of a number of capital markets BPO companies analyzed in NelsonHall's comprehensive industry analysis programs.

Genpact' FSI vertical (banking, capital markets, and insurance across all offerings, including ITS, consulting, BPO, and products) has:

- Clients: 45 (32 retail banking, 13 capital markets)
- Employees: 22,000 (estimate)
- Revenues: \$700m.(estimate for FY 2012)

Genpact's CM BPO services are focused on back office services specifically data and risk management.

Genpact BPO has six delivery centers located in four cities:

- Gurgaon
- Delhi
- Noida
- Hyderabad

Genpact's primary targets are tier 1 financial institutions including:

- Global investment banks headquartered in the U.S.
- Large asset managers in the U.S. and Europe
- Tier 1 Australian banks
- Large retail brokerage firms in the U.S.

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Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's capital markets BPO offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Report Length

13 pages

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Capital Markets BPO Vendor Assessments Also Available for:

Broadridge

EXL

Genpact

Infosys

iGate

Mphasis

HCL

TCS

Genpact

WNS