



Global F&A BPO Market Forecast: 2015-2019

Market Forecast
Report Abstract

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48 pages

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Who Is This Report For?

NelsonHall's "Global F&A BPO Market Forecast: 2015-2019" report is a comprehensive market forecast report designed for:

- Sourcing managers monitoring the finance & accounting BPO (F&A BPO) industry and identifying vendor suitability for shortlists and RFPs
- Executives seeking assistance in identifying levels of F&A BPO vendor presence by service line and geography
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Scope of the Report

The report provides a forecast for the global F&A BPO market overall and by geography and by service line. It covers the following:

- The F&A BPO market size for 2014 and the forecast for the F&A BPO market through 2015 to 2019
- The F&A BPO market size and forecast for North America, specifically covering the U.S. and Canada, EMEA, specifically covering U.K., France, Germany, and Italy, Asia Pacific and Latin America
- The F&A BPO market size and forecast for multi-process F&A BPO, procure-to-pay (P2P) BPO, order-to-cash (O2C) BPO, and record-to-report (R2R) BPO. The order-to-cash BPO market is segmented into multi-process O2C and standalone collections
- Identification of the leading vendors together with their revenues and market shares by geography and service line.

Key Findings & Highlights

NelsonHall's "F&A BPO Market Forecast: 2015-2019" consists of 48 pages.

The F&A BPO market continues to grow steadily, with high growth in record-to-report services counterbalancing more modest growth in purchase-to-pay.

Overall:

- P2P is becoming less significant in market and is the main focus of RPA and BPaaS to drive out cost and FTEs
- R2R is currently the main focus of major F&A BPO vendors and accounting for increasing proportion of activity
- Financial planning & budgeting is in its early stages but some vendors beginning to target this area
- Tax accounting: Big Four beginning to look at partnering with BPO vendors while BPO vendors are starting to encroach on the former territory of Big Four
- RPA will typically take 20% of FTEs out of F&A and quickly
- Pricing increasingly moving from FTE-based to transactional and fixed price under onslaught of RPA
- BPaaS increasingly offered around silos/pain points
- Analytics increasingly being integrated into services to drive behavior



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 - Multi Process F&A

 - P2P

 - O2C

 - R2R

Report Length

48 pages

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